

Wisconsin Department of Public Instruction PUBLIC LIBRARY ANNUAL REPORT PI-2401 (Rev. 1-21)

S. 43.05(4) & 43.58(6)

FOR THE YEAR 2020

INSTRUCTIONS: Complete and return two (2) signed copies of the form and attachments to the library system headquarters. Confirm with the library system if submitting electronic copies is preferred.

Board-approved, signed annual reports for 2020 are due to the DPI Division for Libraries and Technology no later than March 1, 2021.

		I. GENERAL I	NFORMATION			
Name of Library			2. Public Library System	m		
Oshkosh Public Library			Winnefox Library Sys	tem		
3a. Head Librarian First Name	3b. Head L	ibrarian Last Name	4a. Certification Grade	4b. Certifica	tion Type	5. Certification
Jeffery	Gilderso	n-Duwe	Grade 1	Regi	ular	Expiration Date 2025-02-28
6a. Street Address	6b. Mailing	Address or PO Box	7. City / Village / Town	8a. ZIP	8b. ZIP4	9. County
106 Washington Ave.	106 Was	shington Ave.	Oshkosh 54901		4985	Winnebago
10. Library Phone Number	11. Fax Nu	mber	12. Library E-mail Address of Director			
9202365210	(920)236	-5228	gilderson-duwe@oshkoshpubliclibrary.org			
13. Library Website URL	'		14. No. of Branches	15. No. of Bo Owned	okmobiles	16. No. of Other Public Service Outlets
www.oshkoshpubliclibrary.org			0	0		1
17. Does the library operate a books-by-mail program? 18. Some public libraries are legally organized as joint libraries, with neighboring municipalities or a county and mur cipality joining to operate a library. Is the library such a joint library legally established under Wis. Stat. s. 43.53?						
No	No					
20. Square Footage of Public Lib		A STATE OF THE STA	e to a new facility or expa	nd an	22. DUNS	Number Nine digits
94,500 existing facility during the fiscal year? 079298144						08144

HOURS OF OPERATION									
	Standard Service with No Restrictions on Building Access	Limited Service	Staff Only (no interior service for the public)						
19a. Winter Hours Open per Week	70	70	70						
19b. Number of Winter Weeks	11	18	9						
19c. Summer Hours Open per Week	0	61	61						
19d. Number of Summer Weeks	0	5	9						
19e. Total Weeks per Year	11	23	18						
19f. Total Hours per year for this location	770	1,565	1,179						

COVID-19

Did the library provide the following services during the COVID-19 pandemic?

	Yes / No	Number of Interactions (if known)
 answering general information requests from the public (phone calls, emails, text messages, online forms, etc.) 	Yes	1,993
1b. providing reference service	Yes	17,205
1bi. reference service provided via email	Yes	1,993
1bii. reference service provided via chat	Yes	3,318
1biii. reference service provided via text message	Yes	51
1biv. reference service provided via telephone	Yes	
1bv. reference service provided via another method (e.g., online service or form)	Yes	
1bvi. describe "another method of reference service": social media		
1c. hosting virtual programming or recorded content	Yes	
1d. offering curbside pickup	Yes	23,512
1e. offering drive-thru circulation of physical materials	No	
1f. offering vestibule/porch pickups	No	
1g. offering delivery of materials (mail or drop-off)	Yes	640
1h. managing IT services for external Wi-Fi access	Yes	
1i. providing other types of online and electronic services	Yes	
1ii. describe "other services": Hot Spots, Hoopla, Overdrive and many more		

ELECTRONIC MATERIALS ADDED DUE TO COVID-19

Did the library add or increase access to electronic collection materials due to the COVID-19 pandemic?

	Yes / No	Number Added (if known)
2a. increasing the concurrent or monthly borrowing limits for electronic materials purchased locally	Yes	
2b. increasing the concurrent or monthly borrowing limits for electronic materials purchased by the library system or consortia	Yes	5
2c. increasing the number of electronic materials and holdings purchased locally	Yes	
2d. increasing the number of electronic materials and holdings purchased by the library system or consortia	Yes	
2e. augmenting the public's ability to use electronic materials in another way	No	
2f. describe "augmenting in another way":		

PUBLIC SERVICES COVID-19

Did the library add or increase access to electronic collection materials due to the COVID-19 pandemic?

	Yes / No
Electronic Library Cards Issued Before COVID-19	No
Electronic Library Cards Issued During COVID-19	No
5. External Wi-Fi Access Before COVID-19	Yes
6. External Wi-Fi Access Added During COVID-19	Yes
7. External Wi-Fi Access Increased During COVID-19	Yes
8. Staff Re-Assigned During COVID-19	Yes

	COVID-19 CLOSURES	
Initial date closed due to COVID-19		2021-03-17
First date reopened following initial COVID-19 closure		2021-08-03

Additional building closure and reopening dates, please describe

II. LIBRARY COLLECTION		
	a. Number Owned / Leased	b. Number Added
1. Books in Print Non-periodical printed publications	210,476	10,039
2. Electronic Books <i>E-books</i>	158,252	
3. Audio Materials	31,350	757
4. Electronic Audio Materials <i>Downloadable</i>	63,259	
5. Video Materials	14,477	1,675
6. Electronic Video Materials <i>Downloadable</i>	575	
7. Other Materials Owned <i>Describe</i>		
	1,613	
8a. Electronic Collections Locally owned or leased	0	
8b.Electronic Collections Purchased by library system or consortia	3	
8c. Electronic Collections Provided through BadgerLink	64	
9. Total Electronic Collections Local, regional, and state	67	
0. Subscriptions Include periodicals and newspapers, exclude those in electronic format	189	

III. LIBRARY SERVICES											
1. Circulation Trans	actions										
a. Total Circulation	n	b. Children	's Materials								
264,563		88,612									
2. Interlibrary Loans											
Method for Count	· ·	tions									
Categorized ILL T			1								
Mode of ILL Transaction (Only Total will display when Total ILL Transactions is listed as the Method for Counting ILL Transactions)			Items Loa		er Libraries	3		Items Borrowed from Other Libraries Received from			
Integrated Library	System (ILS)				61,620				69,	831	
WISCAT				4					*		
Other (includes OCLC, manual tracking, or other methods)			1,355			A	280				
Total			6			62,975			70,111		
3. Number of Regist	ered Users		4. Reference Transactions				5. Library Visits				
a. Resident	b. Nonresident		c. Total	a. Met	hod A	b. Annual Cou	unt	a. M	ethod	b. Annual Count	
25,379	7,065		32,444	Actual C	ount	17,205		Actual	Count	46,201	
6. Uses of Public Internet Computers a. Number of Public b. Number of Public Use Computers with Internet Access 57 42		a. Me				7. Use a. Meth Router C	od	Vireless Internet b. Annual Count 58,320			
8. Website Visits	9a. Local Elec Collection		340 Action (1997)	9b.Other Electronic 9c.Statewid Collection Retrievals Collectio							
216,378	16,194		16,734		P	2,497			35,425		
Uses of Electror	1	AND THE PROPERTY OF THE PARTY.	A 10 m	1							
a. E-Books	b. E-Audio	C.	E-Video	d. Tota	I Uses of E	lectronic Mater	ials	e. Uses of Children's Electronic Materials			
61,876	39,204		85	101,1	165		ļ	5,040			

LIBRARY PROGRAMS AND ATTENDANCE

11. Programs and Program Attendance Annual Count Method for Counting Number of Programs and Attendance

In-person, virtual, and pre-recorded program statistics

		and Attendance Statist	ics	
	a. Children (0-11)	b. Young Adult (12-18)	c. Other (all ages)	d. Total
Number of Programs	160	13	89	262
Total Program Attendance	3,737	102	1,680	5,519
Describe the library's programs				
In	person, Virtual, and	Pre-recorded Program	Statistics	
	In-Person Programs ar	d Program Attendance Annu	al Count	
	a. Children (0-11)	b. Young Adult (12-18)	c. Other (all ages)	d. Total
Number of Programs	130	5	57	192
Total Program Attendance	3,485	42	1,394	4,921
Describe the library's in-person programs:		mily storytimes, local history se or all ages and family entertainn		ams, reading
Live View	s of Virtual Programs an	d Virtual Program Attendance	e Annual Count	1111
	a. Children (0-11)	b. Young Adult (12-18)	c. Other (all ages)	d. Total
Number of Live Virtual Programs	30	8	32	70
Total Live Virtual Program Attendance	252	60	286	598
Total Views of Live Programs Recorded for Asynchronous Viewing	624	0	1,150	1,774
Which platforms does the library use to hos the library's live, virtual programs:	Facebook Live, Insta	agram Live and Zoom		
Describe the library's live, virtual programs:	Storytime, programs	for learning and enrichment, bo	ook clubs, reading recomme	ndations.
Views of Pre-	recorded Programs and I	Pre-recorded Program Attend	ance Annual Count	
Tioms of Fie-	a. Children (0-11)	b. Young Adult (12-18)	c. Other (all ages)	d. Total
	a. Officien (0-11)	b. Fourity Adult (12-10)	c. Other (all ages)	u, TOIAI
Number of Pre-recorded Programs	62	ή	32	95
Fotal Pre-recorded Program Views	2,559	37	3,305	5,901
Which platforms does the library use to hos he library's pre-recorded programs:	You Tube		,	
Describe the library's pre-recorded program	Early literacy and far recommendations fo	nily Storytime, local history serior all ages and family entertainm	es, S.T.E.A.M based progra ent programs	ms, reading

IV. LIBRARY GOVERNANCE

Library Board Members. List all members of the library board as of the date of this report. List the president first. Indicate vacancies.

First Name	Last Name	Street Address	City	ZIP+4	Email Address
PRESIDENT					
Christine	Melms-Simon	3414 Eichstadt Road	Oshkosh	54901	artsandsmarts@att.net
2. Bill	Bracken	1770 Chatham Drive	Oshkosh	54904	wgbrack13@gmail.com
3. Vickie	Cartwright	P.O. Box 3048	Oshkosh	54903-3048	vickie.cartwright@oshkosh.k12.wi.us
4. David	Romond	3111 Quail Run Drive	Oshkosh	54904	daveromond@yahoo.com
5. Lindsey	Mugerauer	1701 Bernheim St	Oshkosh	54904	lindseymugerauer@hotmail.com
6. Baron	Perlman	664 Bowen Street	Oshkosh	54901	perlman@uwosh.edu
7. David	Rucker	233 Fulton Avenue	Oshkosh	54901	davidlorenzrucker@gmail.com
8. Amber	Shemanski	1235 Greenfield Trail	Oshkosh	54904	ambershemanski@gmail.com
9. Larry	Lautenschlager	1215 Carr Place	Oshkosh	54901	larry.lautenschlager@co.winnebago.wi.us
10. Julie	Davids	1755 West 7th Avenue	Oshkosh	54902	Julie.davids@homecareassistance.com
11.		7.		>	
12.					

Number of Library Board Members Include vacancies in this count

10

\$156,066

\$13,539

\$3,815,097

\$2,772,700

Yes

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	Report			RATING REVENUE to not report capital receipts her	9.	
1. Local Municipal Appropriations for Li						
Municipality Type				Name		Amount
City	Oshkosh					\$2,772,700
				,		
					Subtotal 1	\$2,772,700
County a. Home County Appropriation for Li	brary Ser	vice			Subtotal 2a	\$625,160
b. Other County Payments for Librar	y Service	1	1		1	
County Name Calumet		Amount	178	County Name		Amount
Fond du Lac		\$29,	-			
Green Lake		\$1,				
Waushara	\$4,		The same of the sa			
		, , , , , , , , , , , , , , , , , , ,	5,2			
					Subtotal 2b	\$35,998
3. State Funds			Vince of the last		Gustotal 25	\$33,996
Public Library System State Funds Description	s '	Amount	Ĭ	Description	1	Amount
Безоприон	1	Amount		Description	7	Amount
	KERES.	VX				
b. Funds Carried Forward from Previ	ous Year		\top	c. Other State Funded Prog	ram	
					Subtotal 3	
4. Federal Funds Name of program—for	r LSTA gr	47000		and project title	1	*
	The state of	Program or Project	л			Amount \$0
						Ψ0
					Subtotal 4	\$0
Contract Income From other government Name	nenta <mark>l</mark> unit	s, libraries, agencies, Amount	librar	ry systems, etc. Name	ı	Amount
Winnefox Library System	\$211,6	34	7141110		Amount	
			\top			
					Subtotal 5	\$211,634
6. Funds Carried Forward Do not include state aid. Report state funds in 3b above. 7. All C	rating	Income	appro	What is the current year annual priation provided by governing ies) for the public library?	exempt from the o	ary's municipality county library tax for Vis. Stat. s. 43.64(2)

	Repo	ort operating e			ATING EXPENDIT		expenditures here.		
1. Salaries and	Wages Include mail				2. Employee Benefits Include maintenance, security, plant operations				
\$2,085,506					\$578,574				
	tion Expenditures			1		1		1	
a. Print Mate		ectronic Mater	200000	c. Audiovi	sual Materials	i	I Other Library Materials	e. Subtotal 3	
	\$149,369	\$	131,406		\$56,820	\$	1,729	\$339,324	
4. Contracts for	Services Include co	ntracts with o	ther librarie	s, municipalit	ties, and library sy	stems he	re. Include service provid	er.	
	Provider		Aı	mount		Prov	vider	Amount	
Winnefox Library S	System			\$124,389					
							<u> </u>		
-						AND			
						A Comment			
					1300	\triangle			
						3,490	1		
				R			Subtotal 4	\$124,389	
5. Other Operati	ng Expenditures					P		\$566,752	
6. Total Operatir	ng Expenditures Add	d 1 through 5	A Paragraphic State of the Stat					\$3,694,545	
7. Of the expend	litures reported in ite	em 6, what we	re operatin	ng expenditure	es from federal pro	ogram so	urces?	\$0	
	VII. LII	BRARY CAPI	TAL REVE	NUE, EXPEN	IDITURES, DEBT	RETIRE	MENT, AND RENT		
	e and Expenditures any expenditures re			brief descript	ion of any ovnone	lituron			
Source	arry experionales re			of Expenditur	(0)	illui es.	Revenue	Expenditure	
a. Federal		The same		•					
		100	7						
b. State									
c. Municipal									
d. County									
e. Other	· ·								
2. Debt Retireme	ent	3. Rent Pa	id to Munic	cipality/Count	y		Total Revenue	Total Expenditure	
	VIII. OTHER F	UNDS HELD	BY THE LI	IBRARY BO	ARD		IX. TRUS	T FUNDS	
section any funds	e library board's cor in the library board'	s control (exce	ept Trust Fu	unds) that	Total Amount Funds at End		Total Amount of Tru Library Board at End		
have not been reported in a previous section. Wis. Sta		J.al. 3. 70.0) (() (a)	\$0		\$5,272,450			

X. STAFF

1. Personnel Listing. Libraries with 15 or fewer employees may report all staff under 1a. Libraries with more than 15 employees, list head librarian, chief assistants, branch librarians, division heads, and other supervisory personnel in 1a. and all other positions in 1b.

a. Employees Holding the Title of Librarian. Indicate advanced degrees in Type of Staff.

Position	Type of Staff	Annual Salary	Hours Worked per Week	Position	Type of Staff	Annual Salary	Hours Worked per Week
Director / Head Librarian	MLS (ALA)	\$141,323	40.00				
Managing Librarian	MLS (ALA)	\$291,622	160.00				
Assistant Director	MLS (ALA)	\$84,046	40.00				
Librarian	MLS (ALA)	\$292,112	200.00				
Operations Manager	Other	\$99,452	70.00				
Assistant Director	Other	\$84,046	40.00				
Librarian	Other	\$35,523	30.00				

 b. Other Paid Staff 	See instructions
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Position	Type of Staff	Total Annual Wages	Hours Worked per Week	Position	Type of Staff	Total Annual Wages	Hours Worked per Week
Graphic Artist	Other	\$54,482	40.00	Library Assistant I	Other	\$48,615	56.40
Maintenance Engineer	Other	\$58,434	40.00	Page	Other	\$85,136	162.00
Maintenance Custodian	Other	\$15,383	20.00	P			
Marketing Coordinator	Other	\$58,533	40.00				
Library Assistant II	Other	\$674,460	223.60				

2. Library Staff Full-Time Equivalents (FTEs). Divide the total hours worked per week for each category by 40 to determine full-time equivalents.							
 a. Persons Holding the Title of Libra 	b. All Other Paid Staff (FTE)	c. Total Library Staff					
Master's Degree from an ALA Accredited Program (FTE)	Other Persons Holding the Title of Librarian (FTE)	Subtotal 2a	Include maintenance, plant operations, and security	(FTE)			
11.00	3.50	14.50	14.55	29.05			

XI. PUBLIC LIBRARY LOANS OF MATERIAL TO NONRESIDENTS

1.	See instructions for definition	of nonresiden	y from Section III, i t 65,615	item 1, wh	nat was the	total circulation to noni	esidents		
Divide nonresident circulation among the following categories. The total of 2 through 6 below should not be greater than the number reported in item 1 at					a. Those with a Library	b. Those without a Library	c. Subtotal		
2. Circulation to Nonresidents Living in the Library's County						4,779	52,499	57,278	
3.	Circulation to Nonresidents L	iving in Anothe	r County in the Lib	rary Syste	em	2,210	3,386	5,596	
4.	Circulation to Nonresidents L System	iving in an Adja	acent County Not in	n the Libra	ary	945	929	1,874	
5.	Circulation to All Other Wisco	nsin Residents	3			ation to Persons from C	ut of the State		
7.	Are the answers to items 1 th on actual count or survey/san			public lib	rary system		es, does the library allo acent systems to purch		
9.	Circulation to Nonresidents Li Name of Coun		acent County Who		ave a Local	Public Library Name of Coun	ý	Circulation	
	a. Calumet			34	f. Wa	ushara		747	
b. Fond du Lac 2,			2,478	g.					
	c. Green Lake			125	h.				
d. _{Outagamie} 768				1.					
	e. Waupaca			127	j.				
				(II. TECH	NOLOGY				
1.	1. Does the library provide wireless Internet access? 2. Library type of Internet connection Mark all that apply ✓ a. State TEACH line ✓ b. Other broadband connection Local cable, telco, community network, etc. ✓ c. No filtering on any Internet workstation								
		XIII. SEL	F-DIRECTED ACT	IVITIES,	STAFF SE	RVING YOUTH / ADUI	TS		
1.	Self-directed Activities Planned independent activities available	CONTROL STREET	M	a. Child	Iren (0-11)	b. Young Adult (12-1	c. Other (all ages)	d. Total	
The state of the s		mber of Self- ected Activities	26		2	7	35		
	directly provide information to participants.	To	tal Self-directed tivity Participation		1,703	24	85	1,812	
2.	Name and email address of pr	rimary staff per	son who serves as	the child	ren, youth,	or teen librarian. Only t	he primary person is di	splayed here.	
	a. First Name	b. Last Name)		c. E	Email Address			
200	Marie	Boleman				ooleman@oshkoshpublicl			
3.	Name and email address of pr	1		the librar	ian for adul	Its. Only the primary pe	rson is displayed here.		
	a. First Name	b. Last Name	•		į	Email Address			
	Joe	Bongers			b	ongers@oshkoshpubliclil	rary.org		

XIV. PUBLIC LIBRARY ASSURANCE OF COMPLIANCE WITH SYSTEM MEMBERSHIP REQUIREMENTS

We assure the Public Library System of which this library is a member and the Division for Libraries and Technology, Department of Public Instruction that this public library is in compliance with the following requirements for public library system membership as listed in *Wis. Stats.* A check (X) or a mark in the checkbox indicates compliance with the requirement.

- The library is established under s. 43.52 (municipalities), s. 43.53 (joint libraries), or s. 43.57 (consolidated county libraries and county library services) of the Wisconsin Statutes [s. 43.15(4)(c)1].
- The library is free for the use of the inhabitants of the municipality by which it is established and maintained [s. 43.52(2), 73 Op. Atty. Gen. 86(1984), and OAG 30-89].
- The library's board membership complies with statutory requirements regarding appointment, length of term, number of members and composition. [s. 43.54 (municipal and joint libraries), s. 43.57(4) & (5) (consolidated and country library services), and s. 43.60(3) (library extension and interchange)].
- The library board has exclusive control of the expenditure of all moneys collected, donated, or appropriated for the library fund [s. 43.58(1)].
- The library director is present in the library at least 10 hours a week while library is open to the public, less leave time [s. 43.15(4)(c)6]
- The library board supervises the administration of the library, appoints the librarian, who appoints such other assistants and employees as the library board deems necessary, and prescribes their duties and compensation [s. 43.58(4)].
- The library is authorized by the municipal governing board to participate in the public library system [s. 43.15(4)(c)3].
- The library has entered into a written agreement with the public library system board to participate in the system and its activities, to participate in interlibrary loan of materials with other system libraries, and to provide, to any resident of the system area, the same library services, on the same terms, that are provided to the residents of the municipality or county that established the member library. This shall not prohibit a municipal, county, or joint public library from giving preference to its residents in library group programs held for children or adults if the library limits the number of persons who may participate in the group program, or from providing remote access to a library's online resources only to its residents. [s. 43.15(4)(c)4].
- The library's head librarian holds the appropriate grade level of public librarian certification from the Department of Public Instruction [s. 43.15(4)(c)6 and Administrative Code Rules PI 6.03].
- The library annually is open to the public an average of at least 20 hours each week except that for a library in existence on June 3, 2006, annually is open to the public an average of at least 20 hours or the number of hours each week that the library was open to the public in 2005, whichever is fewer [s. 43.15(4)(c)7].
- The library annually spends at least \$2,500 on library materials. [s. 43.15(4)(c)8].

XV. CERTIFICATION

I CERTIFY THAT, to the best of my knowledge, the information provided in this annual report and any attachments are true and accurate and the library board has reviewed and approved this report.

President, Library Board of Trustees Signature or designee	Name of President or Designee Print or type	Date Signed
>	Christine Melms-Simon	
Library Director / Head Librarian Signature	Name of Director / Head Librarian Print or type	Date Signed
>	Jeffery Gilderson-Duwe	

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STATEMENT CONCERNING PUBLIC LIBRARY SYSTEM EFFECTIVENESS						
As required by Wis. Stat. s. 43.58(6)(c), the following statement that the library system either did or did not provide effective leadership and adequately meet the needs of the library must be completed and approved by the library board. The response should be made in the context of the public library system's statutory Winnebago						
responsibilities and the funding which it has available to meet those responsibilities. Winnebago						
The Oshkosh Public Library Board of Trustees hereby states that in 2020 the Winnefox Library	y System					
Name of Public Library Name of Public Library S	System / Service					
id provide effective leadership and adequately met the needs of the library.						
did not provide effective leadership and did not adequately meet the needs of the library.						
Indicate with an X one of the above two statements.						
Explanation of library board's response. Attach additional sheets if necessary.						
Note: With the approval of the library board of trustees, this statement may be submitted separately from the Annual Report form that library system, as an e-mail attachment to LibraryReport@dpi.wi.gov. During 2020, the Winnefox Library System continued to provide excellent leadership and was responsive to the needs of Oshkosh Public Library serve. As the COVID-19 pandemic has unfolded, Winnefox has managed the challenges of service and support responsibly and responsively. Wi	and the citizens we					

efficiently implemented necessary safety measures on behalf of all its member libraries, as well as policy changes initiated by Oshkosh Public Library (i.e., going fines free). In the areas of required services, Winnefox has effectively maintained a full array of services, including: 5 day/week van delivery service for Oshkosh patrons; printing services; our automation consortium and associated technical support; etc. The relationship between the System, Resource Library (OPL) and member libraries is excellent.

CERTIFICATION

The preceding statement was approved by the Public Library Board of Trustees.

Division staff will compile the statements received for each library system and, as required by Wis. Stat. s. 43.05(14), conduct a review of a public library system if at least 30 percent of the libraries in participating municipalities that include at least 30 percent of the population of all participating municipalities report that the public library system did not adequately meet the needs of the library. This statement may be provided to the public library system.

President, Library Board of Trustees Signature or designee	Name of President or Designee Print or type		Date Signed
>	Christine Melms-Simon		